PRIMAL POOL CARE

SAVE OR PRINT BEFORE A STORM

Choose the right freeze response

A companion to Primal Pool Care's 14-slide guide. Save both pages to your phone while you have internet access.

POWER ON + WATER CIRCULATING

Follow your normal freeze-protection plan and keep circulation running as directed. Do not begin draining just because temperatures drop.

POWER LOST DURING A FREEZE

Use the emergency equipment-draining checklist on page 2 with your equipment instructions. Turn pool breakers off before starting so equipment cannot restart when power returns.

Before you start

- ☐ Identify your equipment and the correct shutdown/draining procedure before a storm. This guide covers common setups, not every pool.
- ☐ Have the slideshow photos, manufacturer instructions, pliers and the large channel-lock pliers shown in the guide available.
- ☐ If anything is frozen, damaged or unfamiliar, stop and call Primal. Do not force valves or components or open energized electrical panels.

BEFORE RESTARTING

If you are unsure about restoring operation, or see damage after a freeze, contact Primal Pool Care before turning equipment back on.

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EMERGENCY DRAINING ONLY

Your eight-step checklist

Follow the detailed slideshow and your equipment instructions. If a step does not match your system, stop and call for guidance.

- [ ] **1. Turn power off.**

  Turn off all breakers at the pool equipment.

- [ ] **2. Check equipment elevation.**

  Identify whether equipment is above or below pool water level. For the below-water setup shown, turn the large red ball valves off before removing drain plugs.

- [ ] **3. Release pressure.**

  Open faucet spigots and the air relief on top of the filter.

- [ ] **4. Remove lids.**

  Remove leaf-canister and pump-basket lids. Flip them over and rest them on top.

- [ ] **5. Drain the booster pump, if present.**

  Remove its drain plug and store the plug in the main pump basket.

- [ ] **6. Drain pumps and filters.**

  Remove the drain plugs. The guide shows two plugs per pump. Store plugs in the main pump basket.

- [ ] **7. Drain the heater, if present.**

  Remove the heater drain plug shown in the guide; store it in the main pump basket.

- [ ] **8. Winterize the chlorinator.**

  Example 1: remove and invert the lid. Examples 2 and 3: remove the drain plug shown and store it in the main pump basket. Match the example to your unit.

Do not drain the pool or break surface ice with tools. Keep people and pets off ice. Let ice thaw naturally. Do not use space heaters or combustible heat on equipment.

Help: 214-218-6122 | primalpoolcare.com/request-service

Full illustrated guide | Safety references: Pentair winter weather guidance; Leslie's frozen-pool guidance.